

Dear Cartan Ticketholder,

Thank you for purchasing your London Olympic Games event tickets from Cartan Tours.

With the Games fast approaching, we would like to inform you of the location of our Ticket Office where you will pick-up your Games tickets. It will be located at the Ibis Style Hotel at the following address in London:

Ibis Styles Hotel (next door to the Novotel London City South and formerly known as the All Seasons Hotel)
Ground Floor Conference Centre (please enter from the rear of the Hotel)
43-47 Southwark Bridge Road
London, England, UK SE1 9HH

Note: Closest train or tube station is London Bridge or even Southwark station

Ticket Office Operating Hours:

24 July 2012 - 10:00 - 18:00

25 July - 11 August - 08:00 - 18:00

12 August 2012 - 08:00 - 12:00

Please remember to bring a **Government Issued Photo ID** (i.e. passport or driver's license), **proof of residency** and a **copy of your Cartan Tours ticket confirmation**, when picking up your tickets. Only individuals listed on the ticket order will be allowed to pick-up tickets. Therefore, if you need to add any additional names to your order, please contact our office at info@cartanglobal.com. This will be strictly enforced upon ticket collection.

Proof of residency that will be accepted to pick up tickets:

- Passport or Driver's License from one of the following countries:
Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bermuda, Bolivia, British Virgin Islands, Cayman Islands, Chile, Colombia, Costa Rica, Dominica, Dominican Republic, Ecuador, El Salvador, Federated States of Micronesia, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Jamaica, Mexico, New Zealand, Netherlands Antilles, Nicaragua, Panama, Paraguay, Peru, Puerto Rico, St. Kitts and Nevis, St. Lucia, St. Vincent and the Grenadines, Suriname, Trinidad & Tobago, Uruguay, Venezuela and U.S. Virgin Islands

OR:

- Copy of a bill that is mailed to your address in your name for one of the above listed countries.